SOGETI

SMART Workspace

The workplace is no longer a place, it's what people do.

Making your customers happy starts with end user happiness and research* has shown a strong link between the two. Workplaces that excel in customer experience have one-and-a-half times as many engaged employees as customer experience laggards do. Also companies with highly engaged workforces outperform their peers by 147% in earnings-per-share.

The combined power of Intel™, Microsoft™, Powell and Sogeti has developed the SMART Workspace, an innovative suite of services that create a tailored solution to unlock the true value of a connected workforce. SMART Workspace creates a digital-ready workforce that boosts end-user productivity, improves business agility, addresses environmental objectives, and reduces overall IT costs. It helps customers migrate their business to a more cloud-based, mobile-enabled and multi-device platform enabling companies to use technology more effectively to speed up their business and drive transformation.

Based on the Sogeti Connected Workforce strategy, SMART Workspace offers an innovative, end-to-end approach that helps employees do what they need to do, wherever they are. This means the workplace becomes where the people are, not where they go to work. When the workplace moves to wherever people are, and everything is focused on the end-user, people are always connected and more productive.

Four principles drive the SMART Workspace:

- User-centric design
- Anytime, anywhere availability
- Think globally, execute locally
- Anticipate and innovate

These principles are simple to understand but require specialist expertise to deliver. Sogeti is that specialist. With solutions from technology leaders such as Intel and Microsoft, Sogeti has created a suite of user-centric, cloud-based SMART Workspace solutions that offer an innovative, end-to-end approach.

These solutions and services include:

- Collaboration Platform
- Business Application Integration
- Microsoft 365 – Windows 10 and Office 365
- Managed Workspace
- Devices and Device Management

Innovation
(intel)

Sogeti is committed to driving continuous innovation for its customers. We help them to better understand and leverage innovation so they can apply it at the right speed and scale to quickly realize the benefits that directly impact their business in a secure and sustainable manner.

The Applied Innovation Exchange or AIE—along with Sogeti Labs—is part of the Capgemini AIE Global Network, continually working with new technologies and partners such as Intel along with a unique ecosystem of start-ups, accelerators, incubators, strategic technology and business partners, to infuse innovation into your enterprise's everyday business. For more information visit: https://www.sogeti.com/about-us/future/applied-innovation-exchange/

Source: http://www.information-age.com/intranet-starting-point-digital-transformation-123467671/

For a demo of Sogeti SMART Workspace or for more information visit www.sogeti.com/smart-workspace or contact smartworkspace.global@sogeti.com

Collaboration Platform

The SMART Workspace Collaboration Platform is a smart, cost-efficient and flexible solution for a future-oriented digital working environment. The Collaboration Platform brings together applications, information and communication in an intuitive, personally customizable end-user environment.

End users don't have to look for information but have direct access to their most important documents, tasks and appointments. The environment is fully personalized and, thanks to intuitive user navigation, staff members can quickly work (together) on any device, at any time and in any place.

Value in action

With Sogeti's help, a French financial services company conducted a global analysis of its working environment, where it fully mapped their transformation trajectory to build a future-proof workspace, leveraging a suite of solutions from Intel, Microsoft, Citrix and VMware.

Value in action

One of the world's largest IT companies required a web- and mobile-friendly content repository for product documentation. The solution was to develop a responsive web application, compatible with iOS and Android, and maintained in an Azure environment. Functionality such as push notifications to mobile devices keeps users up to date, while a loyalty program provides a tailored experience for premium users.

Business Application Portal

All company applications can be accessed from a single portal and can be used on different devices. Users can add personal, favorite applications or web URLs to the application portal.

The Business Application portal recognizes the context in which a user accesses the portal and adapts. Users can access and start applications via Single Sign On, if necessary supplemented by additional security measures (for example, two-factor authentication).

By making applications available via a portal, it is easy to pick up where you previously left off, regardless of device. As your company grows and uses more applications, they are easily added to the portal via a store type selection process.

Benefits include:

- Support for multiple device platforms
- New functionality for existing apps
- Accelerated time to market
- Increased cost efficiency
- Increased data availability and security

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Microsoft 365

Choosing the right OS and business suite is critical to enabling a SMART Workspace. Get it right, and you can satisfy your workforce's desire to work wherever and whenever they want by offering a consistent platform of tools and user interfaces. Sogeti integrates Microsoft's Windows 10 and Office 365 subscription plan, and we can advise you about combining Office 365 with Microsoft collaboration platforms such as Yammer, Skype for Business, Groups, Teams, or even 3rd party collaboration tools like Slack and Discourse to help you determine which ones you need and how to best use them.

Sogeti can establish a secure company portal for sharing corporate information and finding and organizing information. We can also provide secure data storage in the cloud. Sogeti can also manage your subscriptions on various platforms giving you one seamless service. Sogeti helps you migrate your existing devices to Windows 10, tests your existing applications for Windows 10 support and provides a migration plan for the transition. Sogeti has managed the migration of more than five million Windows devices to Windows 10 already and counting. We manage your Windows 10 environment so that as new updates and versions are released, your organization is always current.

Value in action

Sogeti supported a European postal service in reducing the total cost of ownership of its group IT through the migration of more than 30 mission-critical applications to the Azure platform, including supporting middleware services such as Oracle and SQL instances. The closure of its data centers has slashed costs while increasing its capacity to create and adopt new, innovative solutions. Sogeti continues to run the migrated applications.

Value in action

A leading travel software developer met user demand for tablets by creating a robust and consistent user experience within a supported and secure environment. Sogeti designed an automated standard image for Windows that could be deployed to any user-selected device, while tablets built on Intel processors were also provided to users. The power of the Intel architecture allowed the company to maximize Windows' security and remote manageability capabilities, improving efficiency and reducing the total cost of ownership of devices.

Managed Workspace

Sogeti provides managed services for your SMART Workspace environment from its Service Center with a team of highly trained specialists. We work closely with partners like Microsoft, Intel and IBM to make sure our specialists are thoroughly familiar with products and features you have selected for your SMART Workspace.

Sogeti can also manage business applications, business application portal and supporting infrastructure. Service Center staff members can offer a service desk using a language of your choosing. Your end users will also have access to a self-service portal, for example, to request functionalities from an app store, resolve minor incidents (e.g. resetting their password) and track the status of service desk reports in real-time.

Our Managed Workspace provisions, delivers and manages your environment reliably and predictably, with a high degree of automation. It's easily scalable, manageable and generates minimum or no interference with user data or system availability.

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Devices and Device Management

Device management is essential as devices enter and exit your environment, and security and feature updates become more frequent. You can use your own hardware with SMART Workspace, and Sogeti can manage this for you as a part of our managed services.

Sogeti works with a number of hardware OEM's in addition to Microsoft, IBM and Intel. By partnering with hardware manufacturers, Sogeti can provide new devices at scale as a part of our Managed Workspace service. With reliable partners who handle both the delivery of devices and hardware support, your employee's work space is always up to date and secure.

SMART Workspace User Benefits

- SMART Workspace links information, communication and collaboration in one digital workplace.
- SMART Workspace is a solution which fits in with the company culture and is geared towards the individual staff member and is fully personalized.
- End users only use what they need and work within a single, integrated environment.
- SMART Workspace works on any device (responsive design).

SMART Workspace IT Benefits

- SMART Workspace provides a standardized Workspace; roll-out and maintenance are fully automated.
- Using SMART Workspace managed service, your organization's IT-related costs are significantly reduced using a pay-per-use payment model.
- With SMART Workspace managed service, you don't have to make any hardware and software investments; you only pay per use, based on the number of users.
- SMART Workspace is completely secure. The solution is "context aware"- you can work on any device. It provides conditional access; the environment is always secure and complies with NEN-ISO standards.
- SMART Workspace is a standard solution easily and quickly tailored to your organizational needs.

Is your company ready to transform its workforce with SMART Workspace?

Sogeti's SMART Workspace is based on its Connected Workforce strategy and designed to make your transition to a digital-ready workforce as smooth as possible, regardless of industry or market. By working with you to understand your connected workplace vision, we will help you define and implement the technologies to bring it to life – supporting the shift from a "nine-to-five, one-location" style of working to "always-connected, anytime, anywhere" productivity.

Microsoft Partner of the Year
2015 Winner
Devices and Deployment

Microsoft Partner
Gold Mobility
Gold Devices and Deployment
Gold Application Development

GLOBAL PARTNER WITH

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